



Construction will begin on the inside of the HealthPlex Saturday, Jan. 29.

This phase of construction will result in multiple changes, including:

1. Closing the east lobby and east side of the second floor
2. Making the lobby inside the west entrance the sole lobby on the first floor
3. Moving Outpatient Diagnostic Services registration to the west side of the hospital

The Daily Grind Coffee Shop and The Gift Shop will remain open.

Patients and visitors will continue to enter through the west entrance of the HealthPlex, but the registration desk and lobby are now right inside the west entrance instead of on the east side of the hospital. To avoid confusion, we will have updated signage, as well as check points where healers wearing purple vests guide patients from the lobby waiting area to where they need to be.

Along with this phase comes more noise and possible disruption. We are doing everything we can to help lessen the noise, such as installing a temporary noise-canceling wall that will cover the windows facing the lobby in the Same Day Surgery waiting room on the second floor. We also still have earplugs for patients and visitors who desire them.

The west lobby being the sole lobby and waiting area on the first floor may be cramped, but we will be adding additional seating in the lobby and down the hall to accommodate for more people.

Please be patient during these times. Although it may not be ideal now, these changes are helping us grow and best meet the needs of our community.

If you have any questions or concerns, or ideas on how to best help patients or visitors during this time of change, please email inspirehealth@nrh-ok.com.

Just as we have done since the construction began, we will continue to assess the current processes and update them if and when necessary to best serve our patients and to help our healers.

These changes **do not** change where healers park or enter the building. Please remember to only park in the healer parking lot, or if full, the healer-designated spots in the patient and visitor lot, and enter through the Café doors.

This phase puts us another step closer to consolidating our acute care services, which will provide a consistent patient experience, enhanced access, increased physician satisfaction and additional efficiency with hospital operations. It is one of many phases in the HealthPlex expansion. We will always communicate with you before a new phase begins and will continue to keep you updated throughout the process.